Walshs ProInstall™

Commercial glazing solutions

Customer Commitment & Delivery Guide

experts in glass

WalshsGlass

Established in 1971, Walshs Glass is one of WA's largest glass processors, manufacturing flat glass products for our local construction and housing industry.

Our facility in Canning Vale operates 24 hours a day, delivering a wide range of glass ranging from stock, custom-cut, CNC, highly finished, laminated, specialist and cyclonic products to custom double-glazed units – delivered to customers spanning as far as Geraldton, Kalgoorlie and Esperance.

Walshs ProInstall™

Walshs ProInstall™ is our dedicated team of commercial glaziers, supported by an experienced estimation and project management team.

With over 20 years expertise in all aspects of glazing, our team specialise in a wide range of partitioning, internal doors, splashbacks, mirrors, robes, shower screens, balustrades, auto-doors and shopfronts as well as specialist curved, switch and frameless glass.

A partnership that delivers flexibility

Walshs ProInstall™ and Walshs Glass, operating under one roof, work seamlessly together to offer the highest levels of production quality, flexibility and responsiveness to tight timelines or changing specifications.

A warranty you can count on

Unlike many smaller glazing operations, Walshs ProInstall™ offers you the confidence and backing of Walshs scale and stability. We offer certification to all relevant Australian Standards and a full warranty on our installation and glass products.

Partnerships to support you

Our strong relationships with all major glazing suppliers such as *Capral*, *Comsupply* and *Criterion* as well as *Go Doors*, *Dorma* and key consumable suppliers ensure we're ready to take on any challenge with the right solution.

Our quality processes and systems

Our company wide Quality Policy sets the standard for excellence in production and installation in alignment with our values of *Safety First*, *Customer at Heart*, *Respect*, *One Team* and *Always Better*.

Our experienced estimators are ready and able to review your project plans, provide advice and spot any inconsistencies before they become a project problem.

Documented safety plans and policies work to keep our people, our customers, contractors and communities safe at all times.

Online scheduling and glazier communication systems ensure we're on time, on schedule and are aligned and up to date on project progress and requirements.

A dedicated Project Management Team keeps their eye on your project delivery across documentation, communication, scheduling, project requirements, site attendance and inspection.

We know communication is key and we commit to ensure you have a clear point of contact on every project, a project manager available for escalation and that your calls and emails are always returned ASAP same-day.

Our experienced glaziers are trained and skilled in all necessary glazing and aluminium tasks, and are allocated on their specialist skills where needed.

Our quality system is supported by our detailed *Project Quality Checklists* that incorporate pre-start, mid-project and completion reviews.

A review and sign-off is personally conducted by our project management team on each project to its scope and to our standards, avoiding defects or workmanship issues.

See what our Walshs ProInstall™ Team can do for you. Get in touch to discuss your next project.

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MASTER BUILDERS WESTERN AUSTRALIA member

HIA

AGWA AUSTRALIAN GLASS & WINDOW ASSOCIATION

Your site contact for this project

Project:

Supervisor / Leading Hand:

Mobile: